After-sales document retrieval password

1. Computer download and install Hikvision "SADP" password reset assistant.

\equiv Products Solutions Support	HIKVISIO N®	Where to Buy About Global - ENG \lor $\$ \bigcirc LOGIN \bigcirc Q					
	SADP for window	/S					
Software Description: Search Active Devices Protocol software is user-friendly and installation-free online device search tool. It searches the active online devices within your subnet and displays the information of the devices. You can also modify the basic network information of the devices using this							
pownload	Release Note						
Download	V Release Note	SADP					

Download :<u>https://www.hikvision.com/en/search/?q=SADP</u>

2. Select the camera, click "Forget Password".

Total numb	er of online de	nices: 2		Unbind	Export	Refresh	Filter	Q	Modify Network Parame	ters
	ID	▲ Device Type Stati	us IPv4 Address	Port	Enhanced SD	Software Vers	IPv4 Gateway	HTTP Port	Enable DHCP	
	001	DS-7716N-E Acti	ive 192.168.1.70	8000	N/A	V3.4.6build 1	192.168.1.1	80	Enable Hik-Connect	初生可降盛六百
2	002	DS-2CD2T46 Acti	ive 192.168.1.64	8000	8443	V5.6.0build 1	192.168.1.1	80	Device Serial No.:	DS-2CUZT40GT-2I/SE20190511AA
									IP Address:	192.168.1.64
	1								Port	8000
									Enhanced SDK Service Port:	8443
									Subnet Mask:	255.255.255.0
									Gateway:	192.168.1.1
									IPv6 Address:	
									IPv6 Gateway:	н.
									IPv6 Prefix Length:	64
									HTTP Port:	80
									Secu	rity Verification
									Adaila Deserved	
									Admin Password:	
										Modify
									2	Forgot Password

3. Pop-up "Reset password".And click "Export/Import Secret Key Mode

- Export" to generate XML file and send it to after-sales personnel.

SADP						
Total number of online devices: 4			Reset Password	× I Modify Network Param	I Modify Network Parameters	
	• Device Tune	1 Statur	Mode: Export/Import Secret Key Mode	1 Enable DHCP		
001	DE 7604N E1/4D	Anthus	Step 1: Click Export to download the key request file (XML takes a plate of the OP and a Sand the YML file or OP and	file) or Enable Hik-Connect		
002	DS-3E1105P-EI	Active	our technical engineers.	Device Serial No:	DS-3E1105P-EI20200516E431912E	
003	HK-IPCAM-HI	Active	Export 2	IP Address:	192.168.1.6	
004	HK-IPCAM-HI	Active		Port	8000	
		(2) Step 2: Input the key or import the key file received from the engineer to reset the password for the device.	e technical Subnet Mask:	255.255.255.0		
				Gateway	192.168.1.1	
			O Import File	IPv6 Address		
				IPv6 Gateway:		
			New Password:	IPv6 Prefix Length	0	
			Confirm Password:	HTTP Port	0	
				Secu		
				Confirm		
				Administrator Password:		
					Modify	
					Forgot Password	

4. Select or fill in the file or security code exported by the after-sales

staff in the box below, and fill in the new password and confirm the

 $password\,{\scriptstyle \circ}$

	SADP					\$\$0 _ □ ×	
Total number of online devices: 4 Filter Q						Modify Network Parameters	
	ID	+ Device Type	Status	Reset Password X	Enable DHCP		
	001	DS-7604N-E1/4P	Active		Enable Hik-Connect		
2	002	DS-3E1105P-EI	Active	Mode: Export/Import Secret Key Mode -	Device Serial No.: D	S-3E1105P-EI20200516E431912E	
	003	HK-IPCAM-HI	Active	Step 1: Click export to download the key request nie (Xwii, hie) or take a photo of the QR code. Send the XML file or QR code photo to successful and a successful and the taken of the successful and taken of the taken of taken of the taken of take	IP Address: 1	92.168.1.6	
	004	HK-IPCAM-HI	Active	our technical engineers.	Port: 8	000	
				Export	Subnet Mask: 2	55.255.255.0	
			Step 2: Input the key or import the key file received from the technical engineer to reset the password for the device.	Gateway: 1	92.168.1.1		
				IPv6 Address:			
				Citeren file	IPv6 Gateway: :		
					IPv6 Prefix Length: 0		
				ad25f44c	HTTP Port: 0		
				New Password: Weak Confirm Password:	Security		
				Confirm Cancel	Administrator Password:		
					N	1odify	
						Forgot Password	