

错误代码 (conf.LoginErrorNo-"xx")	Problem	Solution
error"-1"	The device does not support high-security login	Change the authentication mode to compatible mode
error"-2"	Username does not exist	Add with the correct username and password of IPC
error"-3"	Login timeout	Troubleshoot network problems first
error"-4"	Duplicate login	Restart the corresponding IPC user
error"-5"	Account locked	Add with the correct username and password after power off and restart
error"-6"	Account added to blacklist	Turn off the IP permissions of IPC or add the recorder to the whitelist
error"-7"	System busy, insufficient resources	Is there a problem of insufficient resources added by multiple devices and troubleshoot network problems
error"-8"	Sub-connection failed	Check the maximum number of connections of IPC and whether it has been added by multiple devices
error"-9"	Main connection failed	Check the maximum number of connections of IPC and whether it has been added by multiple devices
error"-10"	Exceeded maximum number of connections	Check the maximum number of connections of IPC and whether it has been added by multiple devices
error"-11"	Only supports third-generation protocol	Try to add by changing the protocol. If it doesn't work, you need to upgrade the old version of the device
error"-13"	Client IP address does not have login permission	Turn off the IP permissions of IPC or add the recorder to the whitelist
error"-15"	The device only supports high-security login	Try to add by changing the protocol. If it doesn't work, you need to upgrade the old version of the device
error"-18"	Device account is not initialized, unable to log in	Add manually after the camera is initialized
error"-19"	Login restricted	Is there a problem of insufficient resources added by multiple devices and troubleshoot network problems
error"-20"	The device only supports high-security login	Try to add by changing the protocol. If it doesn't work, you need to upgrade the old version of the device