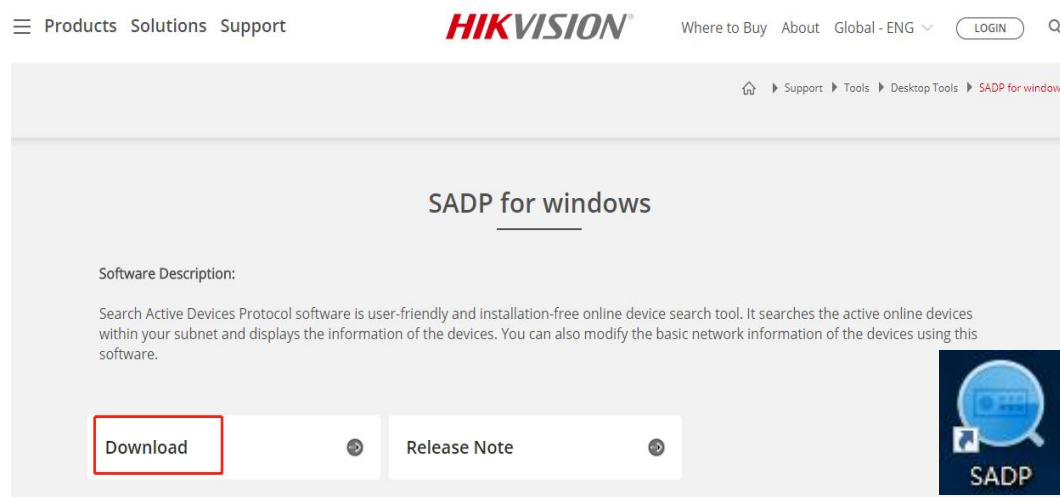


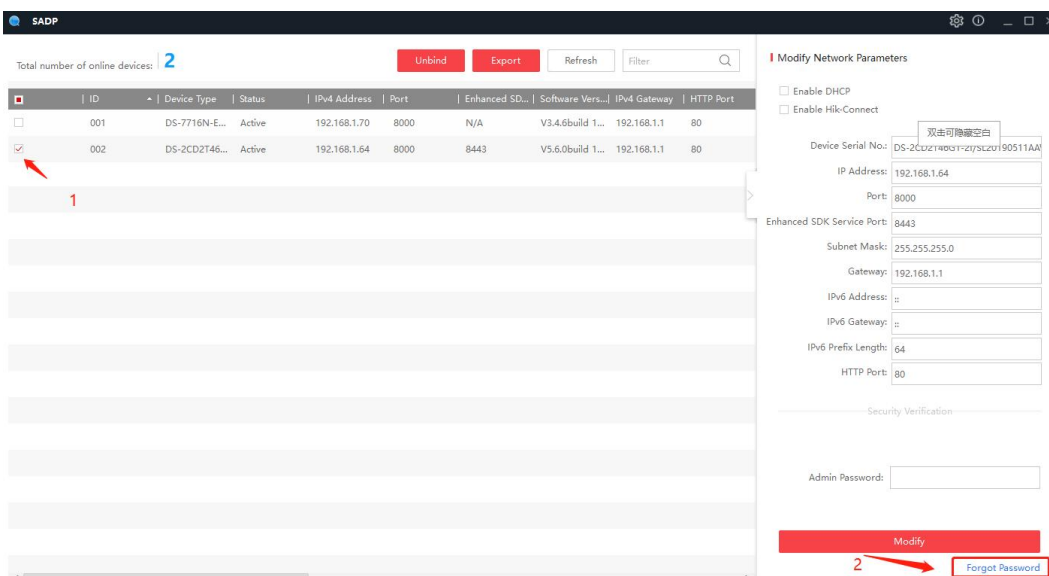
QR code to retrieve password

1. Computer download and install Hikvision “SADP” password reset assistant.

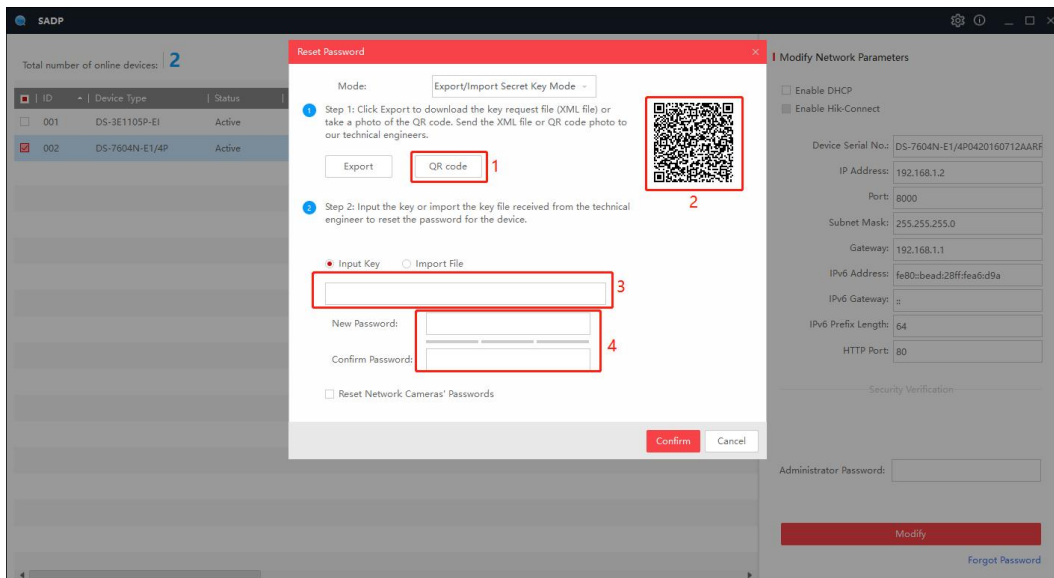


Download : <https://www.hikvision.com/en/search/?q=SADP>

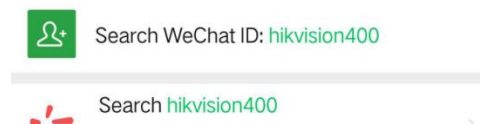
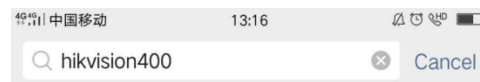
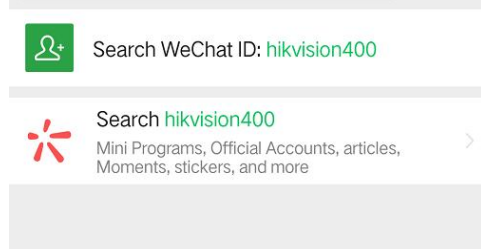
2. Select the camera, click “Forget Password”.



3. Pop-up “Reset password”.



4. Open the mobile phone **Wechat**, search attention “**hikvision400**” follow the public number, click the reset password button under the intimate service.



5. Select the device type for password recovery. Enter the “start scan” button at the bottom of the pop-up instructions.

请选择密码恢复的设备类型



摄像头

恢复失败怎么办?



录像机

恢复失败怎么办?



其他设备

恢复失败怎么办?

注意：
操作前请确认您的设备是否为海康品牌摄像头或录像机，若是海康品牌其它类别产品，请联系在线客服获取密码恢复方式

4 打开“重置密码”页面，找到该页面上的二维码，如下图所示，请点击底部【开始扫码】按钮扫描此二维码

注意：请勿扫描设备机身标签二维码



开始扫码

6. Start scan “QR code”, enter the security code into the “Input key”, continue to enter the new password, complete Rest password succeeded.

安全码/串号

380788e7

完成

继续扫描

