QR code to retrieve password

1. Computer download and install Hikvision "SADP" password reset assistant.

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		A Support Tools Desktop Tools SADP for windows SADP for windows							
Software Description:	SADP for window	S							
Search Active Devices Protocol so within your subnet and displays th software.	Search Active Devices Protocol software is user-friendly and installation-free online device search tool. It searches the active online devices within your subnet and displays the information of the devices. You can also modify the basic network information of the devices using this software.								
Download	Release Note	© SADP							

Download :<u>https://www.hikvision.com/en/search/?q=SADP</u>

2. Select the camera, click "Forget Password".

	ID	• Device Type	Status	IPv4 Address	Port	Enhanced SD	Software Vers	IPv4 Gateway	HTTP Port	Enable DHCP			
1	001	DS-7716N-E	Active	192.168.1.70	8000	N/A	V3.4.6build 1	192.168.1.1	80	Enable Hik-Connect		70 - 27 04	
	002	DS-2CD2T46	Active	192.168.1.64	8000	8443	V5.6.0build 1	192.168.1.1	80	Device Serial No.	DS-20	双田可總統空日 202140GT-2I/SL2019	0511A
										IP Address:	192.1	68.1.64	
	1									Port	8000		
										Enhanced SDK Service Port	8443		
										Subnet Mask:	255.2	55.255.0	
										Gateway	192.1	68.1.1	
										IPv6 Address			
										IPv6 Gateway:	:		
										IPv6 Prefix Length:	64		
										HTTP Port:	80		
										Secu	irity Ver	ification	
										Admin Password:			

3. Pop-up "Reset password".

	SADP					\$30 _ □ ×
Total number of online devices: 2			Reset Password ×	I Modify Network Parameters		
	ID	→ Device Type	Status	Mode: Export/Import Secret Key Mode -	Enable DHCP	
	001	DS-3E1105P-EI	Active	Step 1: Click Export to download the key request file (XML file) or take a photo of the QR code. Send the XML file or QR code photo to	Enable Hik-Connect	
	002	DS-7604N-E1/4P	Active	our technical engineers.	Device Serial No.:	DS-7604N-E1/4P0420160712AARF
				Export QR code 1	IP Address:	192.168.1.2
				Step 2: Input the key or import the key file received from the technical	Port:	8000
				engineer to reset the password for the device.	Subnet Mask:	255.255.255.0
				Input Key O Import Ele	Gateway:	192.168.1.1
				3	IPv6 Address:	fe80::bead:28ff:fea6:d9a
					IPv6 Gateway:	
				New Password:	IPv6 Prefix Length:	64
				Confirm Password:	HTTP Port:	80
				Reset Network Cameras' Passwords		
_				Confirm Cancel		
					Administrator Password:	
						Modify
						Forgot Password

4. Open the mobile phone Wechat, search attention "hikvision400"

follow the public number, click the reset password button under the

intimate service.

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5. Select the device type for password recovery. Enter the "start scan"

button at the bottom of the pop-up instructions.



6. Star scan "QR code", enter the security code into the "Input key",

continue to enter the new password, complete Rest password



succeeded.